

Questions 176-180 refer to the following schedule and e-mail.

BPM Association Conference Ontario University Academic Centre Saturday, 10 October			
PROGRAM EVENT	FACILITATOR	TIME	LOCATION
Breakfast buffet; Meet and greet	Miranda Diaz	8:00 A.M.	Ballroom
The Psychology of Investing	Woo Rim Lee	8:30 A.M.	Conference Room A
Future Technology for Fund Managers	Jeff McDougal	10:00 A.M.	Conference Room B
Lunch (on your own)		11:15 A.M.–12:30 P.M.	[A list of conveniently located eateries around campus may be obtained at the reception desk.]
International Markets and Legal Compliance	Ann DiMazzio	12:30 P.M.	Conference Room A
The State of the Banking Sector	Jian Yao	2:00 P.M.	Conference Room B
The Art of Stock Analysis	Denise Quintero	3:30 P.M.	Ballroom

From:	dokumura@ligmongroup.ca
To:	wrl86@brinnholdings.ca
Date:	5 October
Subject:	Conference

Dear Mr. Lee,

As it happens, we both will be at the BPM Association Conference. I was wondering, therefore, if we could get together over a cup of coffee. I am considering applying for a position at Brinn Holdings and would love to learn about your experiences there. Would 11:00 work for you? I can't make it earlier as I'll be attending the 10:00 session. If 11:00 is inconvenient, I am available in the afternoon until 3:15. As of 3:30, I'll be assisting a colleague with her presentation (chances are you don't know her since she joined the Ligmon Group two weeks after you had left the company). Unfortunately, I have to leave right after that session. Please let me know if this might be possible.

Sincerely,

David Okumura

176. For whom is the conference most likely intended?
- (A) Advertising executives
 - (B) Finance industry professionals
 - (C) University faculty
 - (D) Computer science majors
177. What will many conference participants likely do around 11:15 A.M.?
- (A) Enjoy a catered buffet
 - (B) Register for afternoon sessions
 - (C) Pick up a lunch at the front desk
 - (D) Select a nearby restaurant for a break
178. What is the purpose of the e-mail?
- (A) To arrange a meeting
 - (B) To inquire about a session
 - (C) To recommend attending a presentation
 - (D) To request a personal introduction
179. Who works at the same company as Mr. Okumura?
- (A) Miranda Diaz
 - (B) Jeff McDougal
 - (C) Jian Yao
 - (D) Denise Quintero
180. What does the e-mail suggest about Mr. Lee?
- (A) He is the chairperson of the BPM Association Conference.
 - (B) He is looking for a new position.
 - (C) He was previously employed with the Ligmon Group.
 - (D) He is a professor at Ontario University.

Questions 181-185 refer to the following newspaper advertisement and e-mail.

*New Real Estate for Sale:
Valley View*

Leading homebuilder B.T. Parkwell enters the suburban Leeds market with the debut of its Valley View development.

Valley View is a mere 30 minutes northwest of the city and features two- and three-bedroom townhomes. Shopping centres and cultural attractions are easily accessible by car, train, or bus. Several eateries and a tennis club are within walking distance of the development on beautifully landscaped paths. All residents have free access to a community fitness and recreation centre.

B.T. Parkwell's popular award-winning designs are available at Valley View. All models include energy-saving features, such as double-paned insulated windows. Buyers can also opt for upgrades, including two-car garages and professional-grade kitchens with multiple work areas.

Visit Valley View during its Grand Opening on Saturday, 15 May (rain date 22 May). Come for tours of a model townhome, enjoy good food and music, and learn about special discounts! For more information, call 204-555-0155 or visit our Web site: www.btparkwell.co.uk/valleyview.

From:	Francine Theroux <ftheroux@btparkwell.co.uk>
To:	Jonathan Li <jli@btparkwell.co.uk>
Date:	1 June
Subject:	Valley View

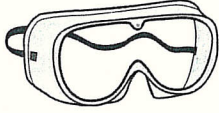
Dear Jonathan:

Here's a rundown on our May figures for Valley View. As of 21 May, exactly 12 buyers had made down payments. Then came the Grand Opening, which went on to generate a great deal of interest and led to an additional 14 sales. I have sent you via interoffice mail photographs from the Grand Opening that you can use for publicity purposes. We also collected contact information from everyone who visited on that day. Let me know if you'd like me to send a list.

Francine

181. What is NOT mentioned as a feature of the Valley View development?
- (A) Walking paths
 - (B) A swimming pool
 - (C) Use of fitness facilities
 - (D) Access to local attractions
182. What is true about all Valley View houses?
- (A) They have three bedrooms.
 - (B) They can fit two cars in their garages.
 - (C) They include professional-grade kitchens.
 - (D) They are built with energy-efficient designs.
183. What is the purpose of the e-mail?
- (A) To request a list of names
 - (B) To provide an update on sales
 - (C) To announce a change in pricing
 - (D) To communicate the date of an event
184. What is suggested about the Grand Opening?
- (A) It was canceled.
 - (B) It attracted few visitors.
 - (C) It took place over two days.
 - (D) It was held on the rain date.
185. What will Mr. Li receive in the mail?
- (A) A price list
 - (B) Visitor surveys
 - (C) Pictures from an event
 - (D) A draft of an advertisement

Questions 186-190 refer to the following advertisement, invoice, and note.

<h2 style="margin: 0;">LISTMA Safety Goggles</h2> <p><u>LISTMA 1200</u>—High-impact goggles for carpenters and other professionals who work with wood and are exposed to wood dust. The lenses repel dust particles and are resistant to scratches and breakage.</p> <p><u>LISTMA 1500</u>—Goggles with vented side shields to minimize fogging in moist environments such as chemical laboratories. Lenses help reduce glare from overhead lighting.</p>	 <p><u>LISTMA 1700</u>—Liquid-repellent cover-all goggles for work involving splash risk (water, oil, chemical substances, etc.).</p> <p><u>LISTMA 2800</u>—Tinted, glare-reducing goggles designed for welders and other professionals melting or joining metals at high temperatures. The lenses and frames provide the highest degree of eye protection against heat and ultraviolet light.</p>
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<p>Velmanix, Inc. Commercial-Grade Work Gear P.O. Box 7223, Anchorage, AK 99599 Phone: 907-555-0111</p>		
<p>Invoice</p>		
Ordered by:	Steve Newmann Bosen Corporation 230 Baker Street Juneau, AK 99821	
Phone:	907-555-0197	
Date ordered:	March 17	
Date shipped:	March 18	
Item Type	Quantity	Charge
Safety gloves ROST2	12	\$140.00
Safety goggles LISTMA 2800	16	\$240.00
Helmets SVAN-2B	20	\$400.00
Thermal jackets HI-0V22	10	\$475.00
	Subtotal	\$1,255.00
	Standard shipping	\$50.00
	Total	\$1,305.00

Dear Ms. Hauser:


Per your instructions during our telephone conversation today, I am shipping to you the jackets I received on March 22. As I mentioned, the jackets that we have ordered in the past have been discontinued, so I ordered the HI-0V22 jackets thinking that they would be comparable. Unfortunately, they are not. They are of inferior quality and will not provide the heat protection that we need at our facility. We can make do with what we have for now until I find a suitable replacement. I am also enclosing a photocopy of the invoice and proof of payment to facilitate the refund. The remaining items in the order are of the high quality that we have come to expect from Velmanix. Thank you for your attention to this matter.

Steve Newmann

Steve Newmann
Manager, Bosen Corporation

- 186.** What is NOT mentioned as a feature of the LISTMA 1200 goggles?
- (A) Protection against heat
 - (B) Protection against dust
 - (C) Resistance to scratching
 - (D) Resistance to cracking
- 187.** What raw materials are most likely used at Bosen Corporation?
- (A) Wood
 - (B) Plastics
 - (C) Metals
 - (D) Oil
- 188.** What is the purpose of Mr. Newmann's note?
- (A) To explain the reason for a return
 - (B) To request a product replacement
 - (C) To dispute a credit card charge
 - (D) To specify a different delivery option
- 189.** Who most likely is Ms. Hauser?
- (A) A clothing designer
 - (B) A customer service representative
 - (C) A shipping company manager
 - (D) A construction company supervisor
- 190.** How much will Bosen Corporation receive from Velmanix, Inc.?
- (A) \$140.00
 - (B) \$240.00
 - (C) \$400.00
 - (D) \$475.00

Questions 191-195 refer to the following confirmation form and e-mails.

KZO Communications Conference Call Confirmation 	
Call leader:	Shinji Arai
Call scheduled by:	Ela Czarnecka
Call date and time:	Wednesday, November 9, 1:00 P.M.–3:00 P.M.
Call-in number:	415-555-0101
Call-in access code:	4235849
Call to be recorded:	No

Call-in meetings can be initiated up to 30 minutes before the scheduled start time. Calls can be recorded for future reference.

For more information on conference calling, go to our Web site:
www.kzocommunications.com/instructions.

E-Mail Message

From: Ela Czarnecka
To: Shinji Arai
Subject: Larka building project meeting
Date: November 7

Dear Mr. Arai:

To prepare for your Wednesday, November 9, meeting, I have set up a conference call for the staff in the Groverton office and will contact the room reservations office to secure a room for you and the on-site team members. Because of the painting that is going on in our facility, there are only two conference rooms currently available: N213, which accommodates 25 people, and N252, which accommodates 15 people. If not all of the on-site team members will be attending, I'll let the reservations office know that N252 will be suitable. Both rooms are equipped with a podium, computer, and screen for your presentation. I have confirmed your phone call with the Larka client immediately following the meeting. Please let me know if there is anything else you will need.

Ela Czarnecka

E-Mail Message

From: Shinji Arai
 To: Larka project team members
 Subject: Wednesday meeting
 Date: November 8

This is a reminder of our meeting tomorrow, November 9, to discuss the Larka building project. We will be meeting in room N252.

The Larka client has asked if we can finish the building project two weeks earlier than originally scheduled. Our meeting will focus on what remains to be done, specifically the installation of the parking areas, lighting, and landscaping. We will need to consider if this can be done within budget. At the conclusion of the meeting, I will contact the client to let them know if we can accommodate their request.

Shinji Arai

191. What is stated about KZO Communications conference calls?
- (A) Calls must be scheduled two weeks in advance.
 (B) Calls cannot be made after 5:00 P.M.
 (C) Calls can be recorded to listen to later.
 (D) Calls are limited to 30 minutes.
192. What is indicated about Ms. Czarnecka?
- (A) She is a KZO Communications representative.
 (B) She asked that some painting be completed.
 (C) She arranged a meeting for Mr. Arai.
 (D) She is a Larka project team member.
193. When does Mr. Arai plan to speak with the Larka client?
- (A) At 12:30 P.M.
 (B) At 1:00 P.M.
 (C) At 1:30 P.M.
 (D) At 3:00 P.M.
194. What is suggested about the November 9 meeting?
- (A) KZO Communications wants to reschedule it.
 (B) Not all of the on-site team members will attend it.
 (C) It will focus on the exterior painting.
 (D) It will be led by Ms. Czarnecka.
195. According to the second e-mail, what is true about the Larka building project?
- (A) It is not yet complete.
 (B) It is running ahead of schedule.
 (C) It did not require landscaping.
 (D) It cost more than expected.

Questions 196-200 refer to the following Web page, article, and online review.

The screenshot shows a web browser window with the URL <http://www.taylormuseum.org/exhibitions/thibodeaux>. The page features a navigation menu on the left with links for "About", "Exhibitions" (highlighted), "Tours", and "Shop". The main content area displays the following information:

August 1-31
Martine Thibodeaux: *Outlands* and Beyond

Outlands is a series of seven oil paintings that Thibodeaux completed at an artists colony in Taos, New Mexico. This series is part of her forest phase, during which she concentrated on studies of woodland plants and settings. *Time*, the third painting in the *Outlands* series, was dedicated to Thibodeaux's teacher and mentor, Henri Pochon.

The forest-phase paintings, completed over a period of twelve years, are regarded as her most accomplished works. Paintings from this phase have been exhibited in the Gateworthy Gallery in New York and the Prinz Ostend Gallery in Amsterdam. The Taylor Museum is pleased to present 25 of Thibodeaux's paintings, including *Outlands* and several later works.

Events:

August 1 at 7:00 P.M. in the Tobin Gallery: Opening reception for Martine Thibodeaux: *Outlands* and Beyond

August 5 at 6:00 P.M. in the Museum Rotunda: Presentation by art historian Ursula Beake

Must-See Thibodeaux Exhibit

(August 7)—The Taylor Museum's exhibition of paintings by Martine Thibodeaux includes the *Outlands* series. The exhibition runs through the end of August and masterfully showcases some of the artist's most celebrated landscape pieces. Ms. Thibodeaux planned and sketched her *Outlands* series in Geneva, Switzerland. She later completed the series while residing in Taos, where she committed the initial drawings done in Geneva to paint and canvas. These details about Ms. Thibodeaux's work were discussed thoroughly in an evening lecture at the museum. This Taylor Museum exhibition is most certainly worth a visit.—Elton Liu

http://www.taylormuseum.org/exhibitions/thibodeaux/reviews

TAYLOR MUSEUM

About

Exhibitions

Tours

Shop

Martine Thibodeaux

This exhibition is exceptional. I was especially pleased to see the paintings in Ms. Thibodeaux's *Outlands* series. I saw *Woodland Holidays*, the first series in her forest phase, at a museum in Amsterdam last year. In that show, her work shared a small gallery space with paintings by her contemporary, Nicole Cruz. It's fascinating this time to see Ms. Thibodeaux's work exhibited in a larger setting alongside the paintings of her teacher. In both cases I could see the influence of one artist upon the other, which was more intriguing than if these had been solo exhibitions.

Posted by Archie Stockton on August 26

196. According to the Web page, what is most likely true about the painting *Time*?
- (A) It depicts a forest scene.
 (B) It is the seventh painting in a series.
 (C) It was purchased by the Gateworthy Gallery.
 (D) It is rarely exhibited in New Mexico.
197. How many of Ms. Thibodeaux's paintings are on display at the Taylor Museum?
- (A) 3
 (B) 7
 (C) 12
 (D) 25
198. What is indicated about the event on August 5?
- (A) It was organized by Mr. Liu.
 (B) It was attended by Ms. Thibodeaux.
 (C) An artist's creative process was described.
 (D) An instructor gave lessons in landscape painting.
199. What is suggested about Ms. Thibodeaux in the review?
- (A) Mr. Stockton met her in Amsterdam.
 (B) She prefers to have solo exhibitions.
 (C) Her works are best displayed in a small gallery.
 (D) She has created more than one series of paintings.
200. Whose artworks are currently being shown with those of Ms. Thibodeaux?
- (A) Mr. Pochon's
 (B) Ms. Beake's
 (C) Ms. Cruz's
 (D) Mr. Stockton's

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.