PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

- 32. Who most likely is the woman?
 - (A) A ticket agent
 - (B) A taxi driver
 - (C) A customs official
 - (D) A flight attendant
- **33.** What does the man say he has to do this afternoon?
 - (A) Review a presentation
 - (B) Find a receipt
 - (C) Fill out a form
 - (D) Attend a meeting
- 34. What does the woman say is available?
 - (A) Complimentary beverages
 - (B) An upgraded seat
 - (C) A hotel shuttle
 - (D) Maps of local attractions

(D) A colleague will be transferred.39. What type of business do the speakers most

(C) A promotion will be announced.

(A) A contract will be negotiated.

(B) An award will be presented.

(A) A tour company

likely work for?

38. What will happen in August?

- (B) An accounting firm
- (C) An advertising company
- (D) A newspaper publisher
- 40. What does the man ask the woman to do?
 - (A) Plan a company celebration
 - (B) Speak with an employment agency
 - (C) Organize some market research
 - (D) Register for a certification course
- 35. What is mentioned about Caster Bank?
 - (A) They are expanding overseas.
 - (B) They have been in business a long time.
 - (C) They contribute to many regional charities.
 - (D) They finance local businesses.
- **36.** What does the man suggest the woman do?
 - (A) Apply for a job
 - (B) Open an account
 - (C) Interview a bank president
 - (D) Tour a bank building
- **37.** What will the man probably do next?
 - (A) Photocopy an article
 - (B) Request an interview time
 - (C) Set up a camera
 - (D) Arrange for a press pass

- **41.** Why is the man calling the woman's company?
 - (A) To book an event space
 - (B) To conduct a survey
 - (C) To offer a discount
 - (D) To confirm a design
- **42.** What does the woman imply when she says, "we do have a technology trade show coming up"?
 - (A) She is too busy to talk.
 - (B) She wants to hire an employee quickly.
 - (C) She does not want the man to worry.
 - (D) She thinks some supplies may be needed.
- **43.** What does the woman instruct the man to do?
 - (A) Call again later
 - (B) Leave a voice message
 - (C) Read an online notification
 - (D) Consult a directory

 32
 A B C D 41
 A B C D

 33
 A B C D 42
 A B C D

 34
 A B C D 43
 A B C D

 35
 A B C D
 A B C D

 36
 A B C D

 37
 A B C D

(A) (B) (C) (D)

A B C D
A B C D

38

40

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- 44. Who most likely is the woman?
 - (A) A photographer
 - (B) A financial advisor
 - (C) A postal worker
 - (D) A musician
- **45.** What is the woman calling about?
 - (A) An interview
 - (B) A venue
 - (C) A payment
 - (D) A deadline
- 46. What does the woman ask the man to do?
 - (A) Expedite a process
 - (B) Review some policies
 - (C) Remove a job posting
 - (D) Provide some documentation
- 47. Why did the woman miss the meeting?
 - (A) She was not feeling well.
 - (B) She had to finish a project.
 - (C) She was away on business.
 - (D) She had trouble with her car.
- 48. What was announced at the meeting?
 - (A) A job opening
 - (B) A product launch
 - (C) An advertising campaign
 - (D) A department merger
- 49. What does the man suggest the woman do?
 - (A) Check a Web site
 - (B) Read some meeting minutes
 - (C) Submit an order
 - (D) Talk to a staff member

- **50.** Where most likely are the speakers?
 - (A) In a restaurant kitchen
 - (B) In a shipping facility
 - (C) In a supermarket
 - (D) In a factory
- **51.** What does the man suggest?
 - (A) Visiting a different location
 - (B) Downloading a coupon
 - (C) Inviting additional guests
 - (D) Choosing a different brand
- 52. What do the women decide to do?
 - (A) Buy a recipe book
 - (B) Change a meal
 - (C) Pay an extra fee
 - (D) Speak to a supervisor
- **53.** Where is the conversation taking place?
 - (A) At a doctor's office
 - (B) At a fitness center
 - (C) At a pharmacy
 - (D) At a car repair shop
- **54.** According to the man, what change was recently made?
 - (A) Business hours were extended.
 - (B) A rewards program was started.
 - (C) A mobile application became available.
 - (D) A new records system was introduced.
- **55.** What will the man most likely do next?
 - (A) Close an account
 - (B) Schedule an appointment
 - (C) Update some information
 - (D) Renew a prescription

44	(A) (B) (C) (D)	51	A B C D
45	ABOD		A B O D
46	A B C D	53	A B O D
47	ABCD	54	A B O D
48	ABCD	55	ABOD
49	ABCD		
50	A B C D		

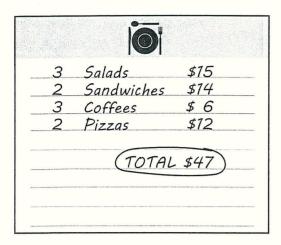
- **56.** What are the speakers discussing?
 - (A) Upgrades to their computers
 - (B) Preparations for a presentation
 - (C) Candidates for a job interview
 - (D) Decisions about a business trip
- 57. Why does the woman say, "But I've got a call with a new client in ten minutes"?
 - (A) To share good news
 - (B) To extend an invitation
 - (C) To negotiate a meeting time
 - (D) To request some help
- **58.** What will the men probably do next?
 - (A) Review some résumés
 - (B) Return some telephone calls
 - (C) Check a conference room
 - (D) Research some costs
- 59. Who most likely is the woman?
 - (A) A landscape architect
 - (B) An athletic coach
 - (C) A safety inspector
 - (D) A construction worker
- **60.** What are the speakers mainly discussing?
 - (A) A local parking garage
 - (B) A swimming pool complex
 - (C) A construction site
 - (D) A community garden
- **61.** What will the man do next?
 - (A) Contact a maintenance department
 - (B) Make copies of a certificate
 - (C) Schedule a training session
 - (D) Arrange for a rental vehicle

Item: <u>Roses</u> Pink	Date: May 16th
Yellow	100
Red White	200
MANAGEMENT AND	

- **62.** What kind of event is the woman preparing for?
 - (A) A wedding reception
 - (B) A retirement celebration
 - (C) An awards ceremony
 - (D) A graduation party
- 63. Look at the graphic. What color flowers will be added to the order?
 - (A) Pink
 - (B) Yellow
 - (C) Red
 - (D) White
- **64.** What does the woman remind the man about?
 - (A) An invoice deadline
 - (B) A delivery location
 - (C) A supervisor's name
 - (D) A phone number

	56	(A)	$^{\otimes}$	0	0
	57	(A)	B	© © ©	0
	58	(A)	$^{\otimes}$	©	0
	59	(A)	(B)	(C)	(D)
	60	(A)	B	<u>©</u>	0
	61	(A)	B	0	0
	62	(A)	\bigcirc	©	(D)
	63	(A)	B	(C)	0
ı			0	0	0
١	64	(A)	(B)	©	(D)





- **65.** Where will the man most likely go after the meal?
 - (A) To an airport
 - (B) To a hotel
 - (C) To a town festival
 - (D) To a train station
- **66.** What does the woman warn the man about?
 - (A) Weather conditions
 - (B) Building repairs
 - (C) Road closures
 - (D) Holiday fares
- **67.** Look at the graphic. Which dollar amount will be removed from the bill?
 - (A) \$15
 - (B) \$14
 - (C) \$6
 - (D) \$12

Health Fair			
Activity	Location		
Chair massage	Library		
Yoga	Lobby		
Cooking (demo)	Cafeteria		
Exercise equipment (demo)	Gymnasium		

- **68.** Who most likely are the speakers?
 - (A) Event planners
 - (B) Fitness instructors
 - (C) Sales assistants
 - (D) Schoolteachers
- **69.** Look at the graphic. According to the conversation, which location will not be used?
 - (A) The library
 - (B) The lobby
 - (C) The cafeteria
 - (D) The gymnasium
- **70.** What will the speakers most likely do this evening?
 - (A) Prepare a kitchen area
 - (B) Attend an exercise class
 - (C) Post some signs
 - (D) Go shopping

65	(A)	$^{\otimes}$		0
66	(A)	$^{\otimes}$	0	0
67	A	$^{\otimes}$	0	0
68	A	$^{\otimes}$	(C)	0
69	A	$^{\otimes}$	0	0
70	A	$^{\otimes}$	0	0

Questions 32 through 34 refer to the following conversation.

- M Hi, I have an economy ticket to return to Paris this evening, but I was wondering if I could go on an earlier train.
- w Yes, ² you can do that if there are seats available. Let me check now... unfortunately, there are no economy tickets left for the afternoon train to Paris.
- There's an important client meeting at my office in Paris, and I really need to get there this afternoon.
- W Well... ^⁰ there's a first-class seat available. But it costs
 45 euros more than your original one.
- ™ That's all right. I'll take that ticket.

Questions 35 through 37 refer to the following conversation.

- This is Mr. Yu from Caster Bank. I received a message that your news program wants to do a report about the seventy-fifth anniversary of our bank.
- W Yes, thanks for returning my call. We're excited to feature Caster Bank because ¹⁰ you're the oldest bank in the region. Our viewers will be interested in your bank's history.
- Then you should interview the bank president.

 She's been with the bank for many years and is very knowledgeable.
- w Great... could I bring a cameraman so we can get some footage of the bank for the segment?
- M Sure. But [⊕]you'll need a special press pass for taking video. I'll contact the security department and have one ready for you.

Questions 38 through 40 refer to the following conversation.

- Eleanor, since Peter Kumamoto will be transferring to the Vancouver office in August, we'll need to start looking for a junior accountant to replace him.
- w You're right. Peter knows a lot about tax compliance, so we'll need to find another accountant who also has that specialty. You know... since so many of our clients need tax assistance? Maybe we should contact an employment agency.
- ™ That's a good idea, but © can you take care of that? I'm pretty busy this week.

Questions 41 through 43 refer to the following conversation.

- Hello, this is Martin from AKT Signs calling. My records show ¹ your electronics company has ordered some event banners from us before, and ² I'd like to tell you about a special discount for our customers.
- W Hmm... what type of discounts are you offering?
- M We're taking 20 percent off of all orders over \$200.
- Well, we do have a technology trade show coming up. But I don't actually make the purchasing decisions. My supervisor, Jocelyn, does.
- M I see. Can you transfer me to her?
- W Yes, but she's out of the office at the moment. Ol'll transfer you to her voicemail, and you can leave a message.

Questions 44 through 46 refer to the following conversation.

- W Hello, this is Talia Yessing calling. Contributed some photos to a recent issue of your nature magazine. But when I checked my bank account, it looks like I was only paid for two photos instead of three.
- M OK. Let me pull up the accounting records for our freelance photographers. Oh... we did indeed pay you the wrong amount. I'll put in a payment request right now.
- Thanks—© could you also send me an updated record of the payment after you make the changes? I'd really appreciate it.

Questions 47 through 49 refer to the following conversation.

- w Excuse me, I just got into the office. My car wouldn't start this morning. What did I miss at the staff meeting?
- M Oh, sorry to hear about your car trouble. The meeting, let's see... well, the most interesting point was that there's a management position available in the product-development department.
- W Really? Hmmm... I might want to apply for that. Did they say when the job description would be posted?
- They mentioned it would be advertised later this week, but [©] if I were you, [©] I would speak to Mei Yang in Product Development now, to let her know you're interested.

Questions 50 through 52 refer to the following conversation with three speakers.

- w Excuse me— we saw in the newspaper that your canned mushrooms are on sale this week in your store.

 But my friend and I can't seem to find them on the shelf.
- M Unfortunately, we just ran out—a lot of people took advantage of the promotion.
- W Oh no! We're here to get some extra ingredients for our dinner party. And we really needed those mushrooms for tonight's dinner.
- Well, we won't be getting a new delivery until tomorrow.

 Why don't you check our store over on Oak Street?
- Thanks, but we don't have the time. We'll just have to make something else. We can have chicken and peppers instead.
- w You're right. Let's do that.

Questions 53 through 55 refer to the following conversation.

- Good morning, Ms. Hamasaki. I'm Charles, one of the nurses in the office. I just have a couple of questions before the doctor comes in.
- w OK...
- My notes say you're here for your annual checkup.
 But, according to our records, you had a checkup six months ago. Is that correct?
- W No, it's not.
- M Oh? Well, we've recently started using a new record-keeping system and some information didn't transfer correctly.
- Just to let you know, I did visit the office earlier this year to have a prescription refilled, but I didn't have an exam at that time.
- M O'l'll update your information, then. The doctor will be right in.

Questions 56 through 58 refer to the following conversation with three speakers.

- Excuse me, Chao and Jun, I need to talk to you about the final preparations for our presentation this afternoon.
- M Of course. You said you were going to make copies and check on everything in the conference room, right?
- W Yes. But I've got a call with a new client in ten minutes...
- M OK, I can make the copies instead.
- Actually, Jun, Why don't we take a look at the room together first? We had a lot of trouble with the microphones last time, and we should make sure they're all working. We can make the copies later.
- ™ ¹ That's a good idea, Chao. Let's go now.
- w Great!

Questions 59 through 61 refer to the following conversation.

- w Hi, O'I'm from the Barnstown Safety Bureau. O'I'm here to certify your new pool.
- Welcome. I manage these apartments. ® Right this way to our pool complex.
- W So here's the regulation checklist. If everything is met, I can issue your safety certificate today...
- M OK.
- w Let's see... the pool's fence is high enough, and your gate's secure.
- M Yes, we just installed them.
- w That's good. The only problem is over here near the fence. You'll need to remove this tree so it doesn't damage the fence as it grows.
- M Sure, [©] I'll call our maintenance department now to have a worker take care of that.

Questions 62 through 64 refer to the following conversation and inventory list.

- Hi, Jim. This is Sameen from the Carlsburg Hotel.
 Or I'm getting ready for the wedding reception here tomorrow, and I'd like to order some more flowers.
- M Do you need more centerpieces for the reception? We got more roses in this morning, so we could make additional arrangements.
- W Yes... I'd like 10 more centerpieces, with about 20 roses each. Do you have 200 of any one color? It doesn't matter what color.
- Wh... I'm looking at today's inventory list, and ^⑤we have just enough of one color to fill your additional order,
- Thanks! Oh... and remember to make the delivery to the side entrance of the hotel. We're doing some work on the back entrance.

Questions 65 through 67 refer to the following conversation and restaurant bill.

- Excuse me, waitress? Thanks again for getting our food to us so quickly. We came in here on a tight schedule, since we have that flight to catch soon.
- W Glad I could help. Just remember to take Route 36 to the airport. There's a holiday parade today, so a lot of the other roads will be closed.
- Will do! Um, I looked over the bill you gave us.
 One small thing... I think there's been a slight mistake with the total. Could you fix that for us?
- w Sure... Um, you had pizzas... salads... and sandwiches... Ah, I see... Fright, the only beverages you actually ordered were waters. And there shouldn't be any charge for that.

Questions 68 through 70 refer to the following conversation and schedule.

- Thanks for your help planning tomorrow's community health fair. ^②It was a big job, and should get our event planning company more clients this spring.
- W Yes—it's good that we're allowed to hold it at the local high school, since so many people are coming.
- M Oh... I just got a text message from the yoga instructor. She isn't feeling well, and can't come tomorrow.
- w That's too bad. And we don't have time to find a replacement on such short notice. Looks like we can't have the yoga courses after all.
- M Hmm, we still have to buy prizes for the raffle tomorrow.
- W [®]How about we go to the department store and get them after work tonight?