

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following directory.

Welcome to Moon Bay Department Store

Please use this temporary directory to navigate our store while it is under renovation. We are expanding Level 2, which previously held our shoe department, in order to build a food court for our valued customers.

Level 1

Electronics and Technology
Home Furnishings

Level 2

Closed for Renovations until June 4

Level 3

Children's Clothing
Athletic Equipment

Level 4

Women's Clothing
Men's Clothing
Shoes

147. Why is the store under renovation?

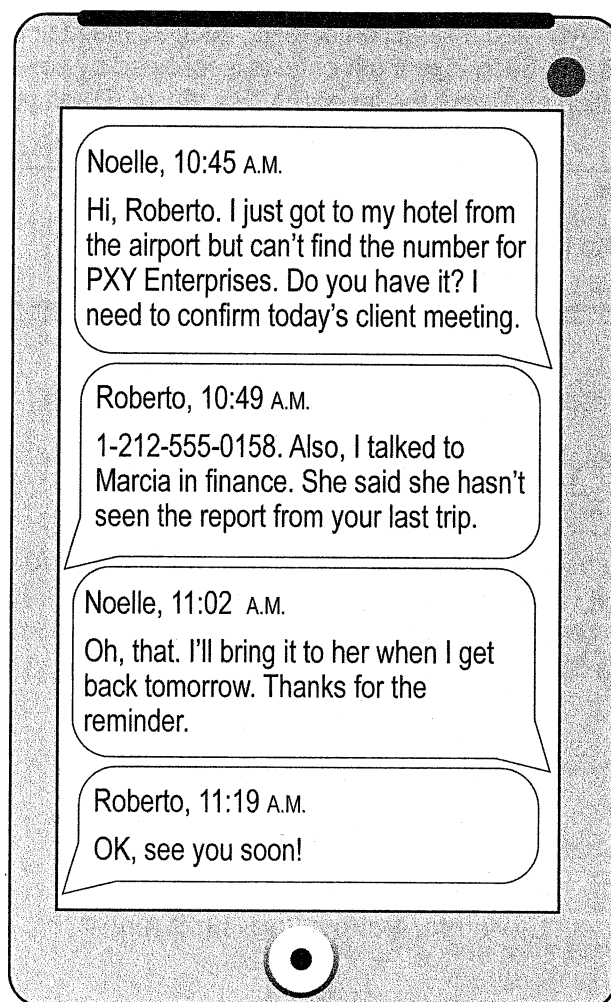
- (A) To reorganize a clothing department
- (B) To expand a shoe department
- (C) To create an eating area
- (D) To add extra dressing rooms

148. Where are exercise machines most likely located?

- (A) On Level 1
- (B) On Level 2
- (C) On Level 3
- (D) On Level 4

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Questions 149-150 refer to the following chain of text messages.



149. Who is Roberto?

- (A) A coworker of Noelle's
- (B) A financial consultant
- (C) An employee of PXY Enterprises
- (D) A travel agent

150. At 10:49 A.M., what does Roberto most likely mean when he writes, "she hasn't seen the report from your last trip"?

- (A) Marcia has been out of the office.
- (B) The report got lost.
- (C) Marcia will finish the report.
- (D) The report is late.

147	(A)	(B)	(C)	(D)
148	(A)	(B)	(C)	(D)
149	(A)	(B)	(C)	(D)
150	(A)	(B)	(C)	(D)

Questions 151-152 refer to the following notice.

Connor's

2005 Great Hill Rd.
Edmonton, AB, T5J 1N7
780-555-0199
www.connors.ca

You're invited!

Customer Appreciation Night

Wednesday, 11 October
6:00 P.M. – 9:00 P.M.

Our computer specialists will demonstrate the latest computer tablets, digital cameras, and phones. They'll explain how to operate various devices and provide tips on how to choose the right computer for your home or business.

Receive 20% off all paper and pens and 10% off all copy orders on 11 October only.

Connor's

Offering the best in office supplies and equipment for 25 years

151. What is the purpose of the notice?

- (A) To introduce a Web site
- (B) To extend an invitation
- (C) To advertise a new computer
- (D) To promote a new copying service

152. What is available for a discount on October 11?

- (A) Computer tablets
- (B) Telephones
- (C) Digital cameras
- (D) Copy orders

Questions 153-154 refer to the following advertisement.

Delights Crepe Palace

993 Weston St., Portland, Maine 14104

Phone: 207-555-0116

delightscrepepalace.com

Hours:

Monday–Friday 11 A.M.–8 P.M. Saturday 10 A.M.–9 P.M. Sunday noon–5 P.M.



All our crepes are filled with delicious fruit and served hot with dessert toppings. If you have never tried these thin, sweet French pancakes, you're in for a treat!

Visit our central downtown location, easily accessible from the train station. Give us a call or go to our Web site to place an order for pickup. Delivery is not available.

Crepes:

Small \$5 Medium \$8 Large \$10

Fillings: Strawberries, Blueberries, Mangoes, Bananas

Toppings: Chocolate, Fudge, Whipped Cream, Marshmallows

(The first topping is free. Additional toppings are \$.50 each.)

153. What is indicated about the restaurant?

- (A) It charges a fee for delivery.
- (B) It has a convenient location.
- (C) It is closed on weekends.
- (D) It recently opened a new location.

154. What is stated about the crepes?

- (A) They come in different sizes.
- (B) They cost \$.50 each.
- (C) They are filled with chocolate.
- (D) They are served cold.

151	A	B	C	D
152	A	B	C	D
153	A	B	C	D
154	A	B	C	D

Questions 155-157 refer to the following advertisement.

ARTISTICS, INC., GRAND OPENING!

Artistics, Inc., is proud to announce that our store has reopened at a new location, 2416 Whalley Avenue. We will continue to specialize in business cards, flyers, posters, menus, catalogs, and other promotional materials. In addition, our bigger space now allows us to offer the services of an expanded team of graphic designers who can work with you to conceptualize and design your product in order to achieve maximum visual appeal.

We invite you to visit our store and take a look at hundreds of sample cards, mailers, and brochures, all of which can be customized for your specific products or services. If you make a purchase of \$200 or more in printing services in the month of April, you will receive a complimentary 100-count box of business cards (a \$25 value).

Artistics, Inc.
2416 Whalley Avenue
Cairns 4870
Telephone 617 4041 6565

TEST 1

155. What type of business is Artistics, Inc.?

- (A) A printing company
- (B) An art gallery
- (C) A Web site design firm
- (D) An employment agency

156. What is indicated about Artistics, Inc.?

- (A) It now has multiple locations.
- (B) It has hired additional staff.
- (C) It is expanding its online services.
- (D) It is open seven days a week.

157. What is offered with a purchase of \$200 or more?

- (A) Free shipping
- (B) A set of business cards
- (C) A \$25 gift card
- (D) A box of brochures

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Questions 158-160 refer to the following survey.

Savix Professional Workshop Series

Feedback Form

Workshop # 4 : Strategies for Effective Meetings

Attendee name : Monica Montero

Please select up to three factors that were most important in your decision to attend this workshop.

Facilitators of workshop	<input type="checkbox"/>	Cost	<input checked="" type="checkbox"/>
Date and time of workshop	<input type="checkbox"/>	Length of workshop	<input type="checkbox"/>
Workshop topic	<input checked="" type="checkbox"/>	Other _____	<input type="checkbox"/>

Please indicate whether or not you agree with the following statements.

	Yes	No
The facilitators presented information in a compelling manner.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
The facilitators seemed knowledgeable about the topic.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
The facilitators proceeded at a good pace.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
The knowledge and skills I gained will be useful at my job.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
I would consider attending other workshops offered by these facilitators.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
I would recommend this workshop to my colleagues.	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Please indicate other comments and suggestions below.

While the material presented was helpful, I felt that one day was not enough
time to thoroughly cover the presenters' topics. Also, I would be interested in a
future workshop that addresses time management.

158. What is indicated about the workshop?

- (A) It was the fourth in a series.
- (B) It was expensive.
- (C) It was crowded.
- (D) It was held in Ms. Montero's office.

159. What is suggested about Ms. Montero?

- (A) She is an employee at Savix Professional Workshops.
- (B) She has signed up for another workshop.
- (C) She was familiar with the presenters before attending the event.
- (D) She wants to have meetings that are more productive.

160. What did Ms. Montero believe needed improvement?

- (A) The workshop location
- (B) The workshop materials
- (C) The length of the workshop
- (D) The cost of the workshop

155	A	B	C	D
156	A	B	C	D
157	A	B	C	D
158	A	B	C	D
159	A	B	C	D
160	A	B	C	D

Questions 161-163 refer to the following e-mail.

To:	All Employees
From:	Su Kyung Cho <skcho@greatcars.co.nz>
Subject:	Annual outing
Date:	1 December

I wanted to let everyone know that management has decided to postpone our annual company hiking trip, which is usually held in December. As all of you know, that is the busiest time of year for our car rental agency, and every year it is difficult to fit the trip into our schedule. The new date is 23 January. This should be more convenient for anyone who wants to go.

If you would like to help plan the trip, please call Sandra Logan in Human Resources at extension 45. She needs help coordinating meals for the day. She has already confirmed that we will be hiking the Tongariro Alpine Crossing up to the Emerald Lakes.


Su Kyung


161. What is the purpose of the e-mail?
- (A) To schedule a meeting
 - (B) To make hotel reservations
 - (C) To explain a car rental policy
 - (D) To announce a change in plans

162. What will occur in December?
- (A) An increase in business
 - (B) A sales meeting
 - (C) An employee award ceremony
 - (D) A company hiking trip


163. According to the e-mail, why should people contact Ms. Logan?
- (A) To rent a car
 - (B) To schedule an interview
 - (C) To help make food arrangements
 - (D) To select a vacation destination

Questions 164-167 refer to the following online chat.

 **Mark Slater**


 **Slater, Mark, 10:22 A.M.**

Davis, Sara, 10:23 A.M.
Yu, Peter, 10:25 A.M.
Briggs, Francesca, 10:25 A.M.

 **Slater, Mark, 10:26 A.M.**

Briggs, Francesca, 10:28 A.M.

Yu, Peter, 10:29 A.M.
Briggs, Francesca, 10:31 A.M.
Yu, Peter, 10:33 A.M.
Briggs, Francesca, 10:34 A.M.
Davis, Sara, 10:36 A.M.
Briggs, Francesca, 10:37 A.M.

 **Slater, Mark, 10:38 A.M.**
Briggs, Francesca, 10:40 A.M.

Does anybody want to get some lunch at the noodle shop across the street?

I'm in.

Me too.

Sorry, I have to stay to finish my presentation for our meeting this afternoon. Could somebody bring me something?

Sure, Francesca. We'll get your usual. What are you going to present?

I'm going to review how to log in to the new computer system. Mr. Cooke also wants me to make sure everybody understands the new technology policies.

Do you need help with that?

I might. Are you good at formatting artwork for a slide show?

I can come over to your desk in an hour and help you.

That would be great.

Will you include a demonstration in your presentation? I always find that helpful.

Yes, but I need to find a volunteer who hasn't logged in yet for the demonstration.

I haven't logged in yet. You can use me as your example.

Perfect. I'll walk you through the steps during the meeting.

SEND

164. At 10:23 A.M., what does Ms. Davis most likely mean when she writes, "I'm in"?
- (A) She is in the office.
 (B) She will go to the noodle shop.
 (C) She will attend the meeting.
 (D) She is logged on to a computer system.
165. What is indicated about the presentation?
- (A) It will take place over lunch.
 (B) It will be given by Mr. Yu.
 (C) It will last about an hour.
 (D) It will include graphics.

166. What is suggested about Mr. Cooke?
- (A) He is giving a demonstration.
 (B) He is a new employee.
 (C) He is Ms. Briggs's supervisor.
 (D) He is setting up a new account.

167. Who will use the new computer system for the first time during the meeting?
- (A) Mr. Slater
 (B) Ms. Davis
 (C) Mr. Yu
 (D) Ms. Briggs

161	(A) (B) (C) (D)
162	(A) (B) (C) (D)
163	(A) (B) (C) (D)
164	(A) (B) (C) (D)
165	(A) (B) (C) (D)
166	(A) (B) (C) (D)
167	(A) (B) (C) (D)

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Questions 168-171 refer to the following memo.

MEMO

From: Daniel Horge, Manager
To: All employees
Date: June 1
Re: Staffing

Nancy Wollowitz, the front desk receptionist, will be taking a two-week vacation from June 7 to June 21. — [1] —. A temporary worker has been hired from a placement agency to fill in for her during this time. — [2] —. He will take over most of her usual duties, including answering the phone, scheduling hair appointments, and checking clients in and out of the facility. Please introduce yourself to Mr. Sans and make yourself available should he have any questions. — [3] —.

Additionally, please make sure that you submit your time sheet by June 5. Ms. Wollowitz will send in payroll information before she leaves, so your pay will be deposited into your account on the normal payday of June 14. This is important because Mr. Sans will not be trained to use our payroll software. — [4] —.

If you have questions regarding this matter, please contact Ms. Wollowitz before June 7 or me after that date, and we will be happy to help you.

168. Where do the recipients of the memo most likely work?
- (A) At a job-placement agency
 - (B) At an accounting firm
 - (C) At a hair salon
 - (D) At a doctor's office
169. What is indicated about Ms. Wollowitz?
- (A) She is retiring.
 - (B) She found a new job.
 - (C) She is taking some time off.
 - (D) She is Mr. Horge's supervisor.
170. By when should employees submit their hours?
- (A) June 1
 - (B) June 5
 - (C) June 7
 - (D) June 14
171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "His name is Michael Sans."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Questions 172-175 refer to the following article.

Valuables Found on Beach

September 20—A gold ring valued at \$1,200 was found during storm cleanup at Avondale Beach on Saturday morning. This was only one of many objects retrieved from the sand over the weekend by the Kirkland Sanitation Department. — [1] —. In preparation for Friday's fireworks show, municipal cleaning crews combed the beach on Saturday and Sunday to remove debris washed up by Thursday night's storm.

Crew member Liam O'Donnell, who has worked every storm cleanup for the last five years, said, "You wouldn't believe some of the things we find. Last year I pulled a vacuum cleaner out of the sand. But it's really common to find things like umbrellas, jewelry, coins, and even bicycles. — [2] —. These are things that beachgoers often forget or lose at the beach. When there's a storm, they all come to the surface, and we find them." — [3] —.

All valuables found by city cleaning crews are taken to the Kirkland Community Center. — [4] —. During that time, anyone who has lost an item can look for it at the community center. Any valuables that are not claimed are sold at the annual community auction, which benefits the city library and parks.

172. What is the purpose of the article?

- (A) To report the weather
- (B) To describe a cleanup effort
- (C) To advertise jewelry
- (D) To announce an annual auction

173. What is suggested about Mr. O'Donnell?

- (A) He works for the city.
- (B) He owns a gold ring.
- (C) He was hired last month.
- (D) He lost an item at the beach.

174. What is stated about Avondale Beach?

- (A) It rents umbrellas to beachgoers.
- (B) It has a network of biking trails.
- (C) It was closed for 90 days.
- (D) It will host a fireworks show.

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"They are kept here for up to 90 days."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

168	(A) (B) (C) (D)
169	(A) (B) (C) (D)
170	(A) (B) (C) (D)
171	(A) (B) (C) (D)
172	(A) (B) (C) (D)
173	(A) (B) (C) (D)
174	(A) (B) (C) (D)
175	(A) (B) (C) (D)