

LISTENING TEST

In the Listening test, you will be asked to demonstrate how well you understand spoken English. The entire Listening test will last approximately 45 minutes. There are four parts, and directions are given for each part. You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

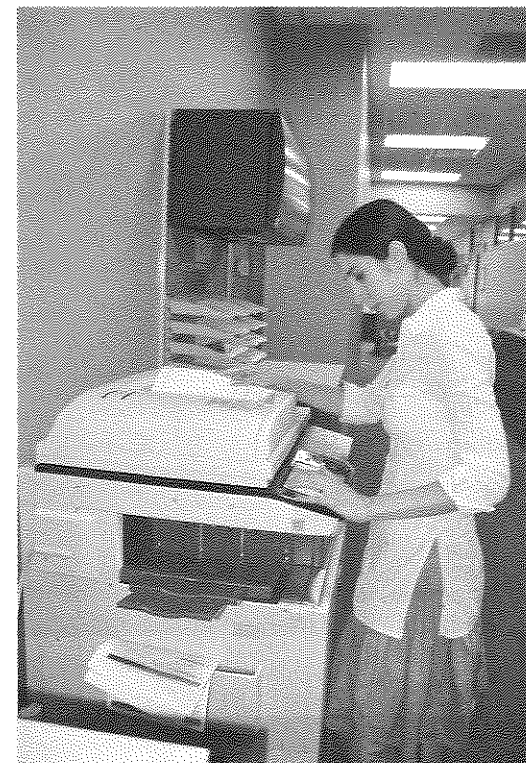
PART 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture. Then find the number of the question on your answer sheet and mark your answer. The statements will not be printed in your test book and will be spoken only one time.



Statement (C), "They're sitting at a table," is the best description of the picture, so you should select answer (C) and mark it on your answer sheet.

1.



2.



Go on to the next page. →

3.



4.



5.



6.



Go on to the next page. →

PART 2

Directions: You will hear a question or statement and three responses spoken in English. They will not be printed in your test book and will be spoken only one time. Select the best response to the question or statement and mark the letter (A), (B), or (C) on your answer sheet.

7. Mark your answer on your answer sheet.
8. Mark your answer on your answer sheet.
9. Mark your answer on your answer sheet.
10. Mark your answer on your answer sheet.
11. Mark your answer on your answer sheet.
12. Mark your answer on your answer sheet.
13. Mark your answer on your answer sheet.
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25. Mark your answer on your answer sheet.
26. Mark your answer on your answer sheet.
27. Mark your answer on your answer sheet.
28. Mark your answer on your answer sheet.
29. Mark your answer on your answer sheet.
30. Mark your answer on your answer sheet.
31. Mark your answer on your answer sheet.

PART 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The conversations will not be printed in your test book and will be spoken only one time.

32. Where most likely is the conversation taking place?
(A) In a clothing store
(B) In a furniture factory
(C) In a restaurant
(D) In a dry-cleaning shop
33. What is the problem?
(A) Some merchandise has been lost.
(B) Some clothing is the wrong size.
(C) An item is damaged.
(D) An order has not arrived.
34. What does the man offer to do?
(A) Issue a refund
(B) Reduce a price
(C) Speak to a manager
(D) Check the inventory
35. Where most likely does the woman work?
(A) At an airport
(B) At a bicycle shop
(C) At a train station
(D) At a taxi stand
36. Why is the man calling?
(A) To find out the hours of operation
(B) To schedule a service
(C) To reserve a ticket
(D) To inquire about a delay
37. What does the woman say will cost extra?
(A) Transporting a bicycle
(B) Traveling during rush hour
(C) Changing a reservation
(D) Upgrading to business class
38. What does the man want to do?
(A) Sign up for membership
(B) Use a computer
(C) Make a telephone call
(D) Borrow some materials
39. Who most likely is the woman?
(A) A librarian
(B) A security guard
(C) A software developer
(D) A salesperson
40. What does the woman say she will give the man?
(A) An application form
(B) An Internet address
(C) A business card
(D) A temporary password
41. What does the woman mention about the Selwin 6?
(A) It is easy to use.
(B) It is an earlier model.
(C) It is well designed.
(D) It is very popular.
42. What does the man request?
(A) A warranty
(B) A reimbursement
(C) A replacement part
(D) An instruction manual
43. What does the woman offer to do?
(A) Reset a password
(B) Explain a policy
(C) Check part of an order
(D) Send a link to a Web site

44. What are the speakers discussing?

- (A) A real estate loan
- (B) A ride-sharing initiative
- (C) A company budget
- (D) A hiring plan

45. What does the man say about the office space?

- (A) It has become too small.
- (B) It is in a good location.
- (C) The rent has gone up.
- (D) The lobby is outdated.

46. What would the speakers like employees to do?

- (A) Help pay for parking
- (B) Work a weekend shift
- (C) Vote on a policy change
- (D) Create training materials

47. Why does the woman talk to the man?

- (A) To offer him a ride
- (B) To invite him to an event
- (C) To discuss a work assignment
- (D) To ask for his assistance

48. What does the woman say is important?

- (A) Reviewing a schedule
- (B) Arriving by a certain time
- (C) Parking nearby
- (D) Checking a ticket

49. What does the man agree to do?

- (A) Join a group
- (B) Help with some work
- (C) Calculate a cost
- (D) Reserve some seats

50. What type of service does the woman's company provide?

- (A) Career counseling
- (B) Home improvement
- (C) Garden landscaping
- (D) Web site design

51. What does the man say he wants to do tomorrow?

- (A) Make a payment
- (B) Review a document
- (C) Redecorate an office
- (D) Meet with a consultant

52. What information does the woman request?

- (A) The size of a room
- (B) The name of the man's friend
- (C) The number of people in a group
- (D) The start date of renovations

53. Why did the man come to Miami?

- (A) To see some relatives
- (B) To open a business
- (C) To do some sightseeing
- (D) To take cooking classes

54. What does the woman mean when she says, "we could use some help in the kitchen"?

- (A) She enjoys her work in the kitchen.
- (B) She may have work to offer the man.
- (C) The restaurant is undergoing changes.
- (D) Some staff need further training.

55. What will the woman do next?

- (A) Make a reservation
- (B) Look for an employee
- (C) Show the man a menu
- (D) Take a customer's order

56. Where do the speakers most likely work?

- (A) At a research laboratory
- (B) At a construction company
- (C) At a nature park
- (D) At a real estate agency

57. What does the man mean when he says, "I've been meaning to contact them"?

- (A) He is looking forward to discussing a project.
- (B) He needs to clarify a statement.
- (C) He is aware he needs to do something.
- (D) He has forgotten to contact a client.

58. What will the woman include in her e-mail?

- (A) An updated list of assignments
- (B) Results from a recent customer survey
- (C) An estimate of additional costs
- (D) An explanation for a delay in setting a date

59. What are the speakers mainly discussing?

- (A) Ways to reduce a travel budget
- (B) Places to visit in Vancouver
- (C) Possible locations for a conference
- (D) Plans for an upcoming business trip

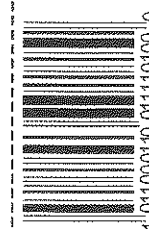
60. What problem do the speakers have?

- (A) Their business cards have not arrived.
- (B) Their reservations are for the wrong dates.
- (C) Their transportation arrangements are not complete.
- (D) Their client in Vancouver is unavailable.

61. What does the woman suggest they do?

- (A) Cancel an order
- (B) Contact a hotel
- (C) Prepare a speech
- (D) Postpone a decision

Discount Coupon



printer cartridge
Black ink \$ 5 Value
Color ink \$10 Value

Provident
ink cartridges

Expires 2/7

62. What problem does the woman mention?

- (A) An item she purchased is defective.
- (B) She cannot locate a product.
- (C) A sale price seems incorrect.
- (D) An expiration date has passed.

63. What does the man say recently happened?

- (A) Merchandise was rearranged.
- (B) Flyers were distributed.
- (C) An order was delayed.
- (D) A service was discontinued.

64. Look at the graphic. What discount will the woman most likely receive?

- (A) \$2
- (B) \$5
- (C) \$7
- (D) \$10

Go on to the next page. →

Office Directory

1st FL: HLT Company
2nd FL: Noble Incorporated
3rd FL: Romano Construction
4th FL: Grayton and Sons

65. Who most likely are the speakers?
(A) Carpet installers
(B) Interior designers
(C) Cleaning staff
(D) Office receptionists
66. Look at the graphic. Where is the man currently working?
(A) On the first floor
(B) On the second floor
(C) On the third floor
(D) On the fourth floor
67. What are the speakers probably going to do next?
(A) Move a table
(B) Fix a machine
(C) Look at some plans
(D) Make a conference call

Name	Comment
1. Carol Lee	Dirty seat
2. Jean Harvey	No discount
3. Eun-Jung Choi	Web site down
4. Kinu Iizuka	Late to destination

68. Where do the speakers most likely work?
(A) At a shipping company
(B) At an engineering firm
(C) At a taxi company
(D) At a railway station
69. Look at the graphic. Which customer are the speakers discussing?
(A) Carol Lee
(B) Jean Harvey
(C) Eun-Jung Choi
(D) Kinu Iizuka
70. What will the speakers do next?
(A) Look at fuel prices
(B) Review customer complaints
(C) Update staffing schedules
(D) Organize training programs

PART 4

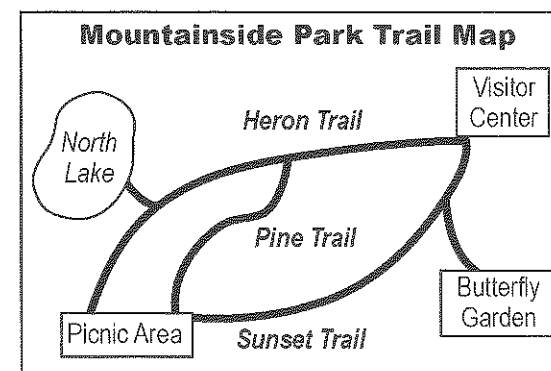
Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question and mark the letter (A), (B), (C), or (D) on your answer sheet. The talks will not be printed in your test book and will be spoken only one time.

71. What type of service does the speaker provide?
(A) Food preparation
(B) Cooking lessons
(C) Grocery delivery
(D) Nutritional counseling
72. What information does the speaker need from the listener?
(A) The time of a lunch
(B) The location for a delivery
(C) The size of an order
(D) The theme of a banquet
73. When should the listener return the call?
(A) Later today
(B) Tomorrow
(C) Next week
(D) In one month
74. Why is the listener going overseas?
(A) To attend a sales conference
(B) To manage an office
(C) To meet some clients
(D) To go on a tour
75. What does the speaker plan to do first?
(A) Organize a business dinner
(B) Reserve airline seats
(C) Purchase some merchandise
(D) Contact a moving company
76. What does the speaker have to confirm?
(A) Travel dates
(B) Account information
(C) A passport number
(D) Vaccination requirements
77. What is the main purpose of the event?
(A) To celebrate successful sales
(B) To exhibit course projects
(C) To advertise a clothing store
(D) To recruit new teachers
78. According to the speaker, what can be found in the leaflet?
(A) Dates of future shows
(B) Names of event organizers
(C) Information about materials
(D) Instructions for enrollment
79. What is scheduled to happen at the end of the event?
(A) A celebrity will appear on stage.
(B) Some creations will be sold at auction.
(C) A reception will be held in a different room.
(D) Students will answer questions about their work.
80. What is the purpose of the announcement?
(A) To review a budget proposal
(B) To discuss an upcoming merger
(C) To explain some survey results
(D) To introduce new staff members
81. What does the woman mean when she says, "And why wouldn't we"?
(A) She supports a decision.
(B) She hopes to relocate.
(C) She wants listeners to share their opinions.
(D) She feels concerned about a shipment.
82. What does the woman ask listeners to do?
(A) Attend a training
(B) Sign some paperwork
(C) Gather a list of questions
(D) Review some information online

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83. What does Hamson College specialize in?
 (A) Teacher training
 (B) Industrial design
 (C) Computer programming
 (D) Business management
84. According to the advertisement, what do students like about Hamson College?
 (A) The quality of the instruction
 (B) The flexible scheduling
 (C) The low tuition costs
 (D) The work experience opportunities
85. What will happen on August 17?
 (A) A reading group will meet.
 (B) Students will graduate.
 (C) An information session will be held.
 (D) The registration period will end.
86. Why is the woman calling?
 (A) To express her gratitude
 (B) To ask for a favor
 (C) To discuss an assignment
 (D) To report some good news
87. What does the woman imply when she says, "You have got to tell me where you found the recipe"?
 (A) She wonders if some ingredients are local.
 (B) She would like to make the dish herself.
 (C) She needs a restaurant recommendation.
 (D) She cannot find a recipe in a cookbook.
88. Why is the woman looking forward to Monday?
 (A) She is going to see a play.
 (B) She is taking a friend to lunch.
 (C) Some results will be available.
 (D) A new project will start.

89. According to the speaker, what is happening today?
 (A) An ad campaign is being launched.
 (B) A store is opening a new branch.
 (C) A product is being released in stores.
 (D) A clearance sale is beginning.
90. What does the speaker mean when he says, "From the look of it, you'd think they were giving the phones away"?
 (A) The store's advertising is misleading.
 (B) Some products are no longer in stock.
 (C) There are a lot of customers waiting at the store.
 (D) There are many good bargains at the store.
91. According to the speaker, what feature of the Aria 7D is most attractive?
 (A) Its water resistance
 (B) Its affordable price
 (C) Its colorful patterns
 (D) Its slim design
92. What does the speaker want to focus on this year?
 (A) Increasing staff numbers
 (B) Targeting smaller businesses
 (C) Reducing operating costs
 (D) Attracting new clients
93. What does the speaker request help with?
 (A) Greeting clients
 (B) Collecting payments
 (C) Gathering data
 (D) Locating résumés
94. What will the listeners receive by e-mail?
 (A) A work schedule
 (B) A confirmation number
 (C) A sample report
 (D) An employee roster



95. Who most likely are the listeners?
 (A) Maintenance workers
 (B) Bus drivers
 (C) Tourists
 (D) Park rangers
96. Look at the graphic. Where will the listeners be unable to go today?
 (A) The North Lake
 (B) The Picnic Area
 (C) The Butterfly Garden
 (D) The Visitor Center
97. What does the woman encourage the listeners to do?
 (A) Bring a map
 (B) Check the weather forecast
 (C) Store their belongings
 (D) Use sun protection

ORDER FORM

Item	Order more?	Quantity to Order
Drafting tables		—
Whiteboards		—
Desk chairs	✓	9
Adjustable lamps		—

98. Look at the graphic. Which department filled out the order form?
 (A) Maintenance
 (B) Accounting
 (C) Human Resources
 (D) Public Relations
99. What does the speaker anticipate may happen?
 (A) A project may not be completed on time.
 (B) Some measurements may be incorrect.
 (C) An order may be too small.
 (D) There may not be enough available items.
100. What is the listener asked to do if she finds an error?
 (A) Contact her manager
 (B) Submit a form
 (C) Make a correction
 (D) Keep a record

This is the end of the Listening test. Turn to Part 5 in your test book.

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READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in your test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. New patients should arrive fifteen minutes before ----- scheduled appointments.
(A) themselves
(B) their
(C) them
(D) they
102. The ----- version of the budget proposal must be submitted by Friday.
(A) total
(B) many
(C) final
(D) empty
103. Ms. Choi offers clients ----- tax preparation services and financial management consultations.
(A) only if
(B) either
(C) both
(D) not only
104. Maya Byun ----- by the executive team to head the new public relations department.
(A) chose
(B) choose
(C) was choosing
(D) was chosen
105. Belvin Theaters will ----- allow customers to purchase tickets on its Web site.
(A) yet
(B) since
(C) ever
(D) soon
106. AIZ Office Products offers businesses a ----- way to send invoices to clients online.
(A) secure
(B) securely
(C) securest
(D) secures
107. Because several committee members have been delayed, the accounting report will be discussed ----- than planned at today's meeting.
(A) late
(B) latest
(C) later
(D) lateness
108. According to the revised schedule, the manufacturing conference will begin at 9:00 A.M. ----- 8:00 A.M.
(A) now
(B) when
(C) due to
(D) instead of
109. While the station is undergoing repair, the train will proceed ----- Cumberland without stopping.
(A) aboard
(B) through
(C) quickly
(D) straight
110. Dr. Morales, a geologist from the Environmental Institute, plans to study the soil from the mountains ----- Caracas.
(A) out
(B) next
(C) onto
(D) around
111. If you have already signed up for automatic payments, ----- no further steps are required.
(A) even
(B) additional
(C) then
(D) until
112. Confident that Mr. Takashi Ota was ----- more qualified than other candidates, Argnome Corporation hired him as the new vice president.
(A) much
(B) very
(C) rarely
(D) along
113. Poleberry Local Marketplace takes pride in carrying only ----- processed dairy products from the region.
(A) nature
(B) natures
(C) natural
(D) naturally
114. All of Molina Language Institute's ----- have three or more years of experience and a valid teaching credential.
(A) instructed
(B) instruction
(C) instructing
(D) instructors
115. The restaurant critic for the *Montreal Times* ----- the food at Corban's Kitchen as affordable and authentic.
(A) ordered
(B) admitted
(C) described
(D) purchased
116. The Merrywood Shop will hold a sale in January to clear out an ----- of holiday supplies.
(A) excess
(B) overview
(C) extra
(D) opportunity
117. Zoticos Clothing, Inc., has acquired two other retail companies as part of a plan to expand ----- Europe and Asia.
(A) each
(B) into
(C) here
(D) already
118. According to the city planning director, Adelaide's old civic center must be ----- demolished before construction on a new center can begin.
(A) completely
(B) defectively
(C) plentifully
(D) richly
119. An accomplished skater -----, Mr. Loewenstein also coaches the world-champion figure skater Sara Krasnova.
(A) he
(B) him
(C) himself
(D) his
120. Sefu Asamoah is an innovative architect who is ----- the traditional approach to constructing space-efficient apartment buildings.
(A) challenge
(B) challenging
(C) challenged
(D) challenges

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121. Because of ----- regarding noise, the hotel manager has instructed the landscaping staff to avoid operating equipment before 9:30 A.M.

- (A) complaints
- (B) materials
- (C) opponents
- (D) symptoms

122. For 30 years, Big Top Prop Company has been the premier ----- of circus equipment for troupes around the world.

- (A) providing
- (B) provision
- (C) provider
- (D) provides

123. Chris Cantfield was ----- the outstanding candidates considered for the Thomas Award for exceptional police service.

- (A) on
- (B) among
- (C) during
- (D) up

124. Please instruct employees with questions concerning the new payroll policy to contact ----- or Ms. Singh directly.

- (A) my
- (B) mine
- (C) me
- (D) I

125. Although the author ----- presents the purchase of real estate as a safe investment, she later describes times that it might be risky.

- (A) highly
- (B) afterward
- (C) quite
- (D) initially

126. The research released by Henford Trust ranked automobile companies according to sales ----- and financial position.

- (A) performed
- (B) performing
- (C) performance
- (D) performer

127. An insightful ----- in the *Boston Daily Post* suggests that offering opportunities for professional development is a valuable method of motivating employees.

- (A) editorial
- (B) novel
- (C) catalog
- (D) directory

128. The Web site advises customers to review their orders carefully as it is difficult to make changes ----- an order is submitted.

- (A) following
- (B) once
- (C) right away
- (D) by means of

129. Well-known journalist Kent Moriwaki published a book in May ----- a compilation of quotes from interviews with various artists.

- (A) featuring
- (B) featured
- (C) feature
- (D) features

130. ----- delays in the entryway construction, the Orchid Restaurant in Chongqing will reopen and provide an alternative entrance until all work is complete.

- (A) Furthermore
- (B) Assuming that
- (C) Regardless of
- (D) Subsequently

PART 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following e-mail.

To: Sunil Pai <sp8410@xmail.co.uk>

From: Fabrizio Donetti <customerservice@palazzadesign.co.uk>

Date: Friday, 1 July

Subject: Order #491001

Dear Mr. Pai:

Thank you for your recent order. ----- the tan linen suit you ordered is unfortunately not available in your size at this time, we do have the same style in stock in light gray. -----.

If you order now, we can offer you a 15% discount on the suit, as well as free shipping on your ----- order, so you could have the items by next week. If you are interested, please e-mail our customer service department and reference the order number above.

We apologize for any inconvenience this may cause you. We ----- forward to serving you and providing you with fashionable apparel in the future.

Sincerely,

Fabrizio Donetti

Customer Service Representative

131. (A) After
(B) Although
(C) Even
(D) When

132. (A) We could send you one of these right away.
(B) Thank you for returning them.
(C) These will be available early next season.
(D) You may exchange your new suits for a larger size.

133. (A) ready
(B) general
(C) entire
(D) thorough

134. (A) look
(B) looked
(C) were looking
(D) had been looking

Go on to the next page. ➔

Questions 135-138 refer to the following notice.

For the first time, the Oakville Library is conducting a survey to learn how it can better ^{135.} the needs of the public. The information gathered from the survey responses will help guide ^{136.} five-year plan. ^{137.}

The survey can be completed online at www.oakvillelibrary.org/survey. Visitors can also pick up a ^{138.} of this form at the circulation desk on the first floor. Library patrons are strongly encouraged to complete the survey. The Oakville Library is open Monday to Friday from 10:00 A.M. to 8:00 P.M. and Saturday and Sunday from 1:00 P.M. to 5:00 P.M. For more information, call 555-0130.

135. (A) met
(B) meet
(C) meeting
(D) meetings

136. (A) its
(B) his
(C) your
(D) theirs

137. (A) The questions are the same as those used five years ago.
(B) Patrons of the library are welcome to the event.
(C) Membership will be renewed after five years.
(D) This plan covers programming, services, and materials.

138. (A) placement
(B) showcase
(C) magazine
(D) copy

Questions 139-142 refer to the following notice.

^{139.} Starting this April, the North-South express train will no longer be stopping at Green Street Station. This will affect the express service only; local train service will continue uninterrupted to all stations on the North-South line, ^{140.} Green Street Station. Please speak with a conductor or visit our Web site if you have any questions.

Additionally, we would like to remind passengers to be ^{141.} to others at all times. An increasing number of passengers are expressing irritation with the level of ^{142.}. Please remain mindful of those around you and keep mobile phone use at a minimum when you ride the train.

Thank you for your cooperation and for riding Montego Metro.

139. (A) Montego Metro is announcing fare increases.
(B) Note that Green Street Station will soon close.
(C) New station facilities are available on this line.
(D) Please be advised of a change to train service.

140. (A) regarding
(B) including
(C) added to
(D) given that

141. (A) adjacent
(B) incompatible
(C) polite
(D) frequent

142. (A) noise
(B) expense
(C) precision
(D) personnel

Go on to the next page. →

Questions 143-146 refer to the following letter.

Ms. Seema Nishad
Yadav Engineering Ltd.
7100 B-4 Pratap Bazar
Ludhiana 141003

Dear Ms. Nishad:

I am writing to invite you to participate in the India Materials Engineering Association's (IMEA) trade show this year. As always, the event will provide ^{143.} opportunities for networking.

Many vendors have already reserved booths. However, there are other ways to ^{144.} your company. Those who sponsor a meeting or provide refreshments receive special acknowledgment in the program.

Enclosed please find information regarding the trade show. It includes pricing ^{145.} for reserving a booth, placing ads, and sponsoring an event, in addition to a list of past participants.

^{146.} . If you have questions, please contact me by e-mail.

Sincerely,

Manik Chaudhary
IMEA Vendor Coordinator
chaudhary@matengineer.org.in
Enclosure

143. (A) extend
(B) extends
(C) extensively
(D) extensive

144. (A) promote
(B) monitor
(C) construct
(D) negotiate

145. (A) markets
(B) details
(C) labels
(D) receipts

146. (A) We hope you decide to join us this year.
(B) We have placed your ad in the brochure.
(C) Your participation in the event will be at no cost.
(D) Your presentation is scheduled for the first day.

PART 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following job announcement.

CORPORATE TRAINER WANTED

San Francisco-based Logistos Advisors, Inc., is seeking an energetic person with strong public-speaking skills to serve as a temporary replacement for an employee who is away on leave. Logistos delivers training classes on Internet security to large financial institutions and retail businesses worldwide. The successful applicant will be responsible for assisting with training sessions throughout Latin America. Although the sessions are delivered in English, proficiency in Spanish is necessary for the job. At least one year of experience as a corporate trainer in any field is highly desirable. The work assignment is for six months, the first two weeks to be spent at the Logistos headquarters for initial training. Interested candidates should submit a cover letter and résumé to hr@logistosadvisors.com by March 1.

147. What is NOT a stated requirement for the job?
(A) Experience working at a financial institution
(B) Ability to speak more than one language
(C) Willingness to travel internationally
(D) Public speaking skills

148. How long will the job last?
(A) Two weeks
(B) One month
(C) Six months
(D) One year

Go on to the next page. →

Questions 149-150 refer to the following text message chain.

1:01 P.M.
Koji Higa
 Hi, Sue. I'm on the train headed to my meetings in Newhurst tomorrow, but I left the schedule on my desk. Can you help?

1:03 P.M.
Sue Kalama
 Absolutely.

1:04 P.M.
Koji Higa
 Great. Let me know once you've found it.

1:08 P.M.
Sue Kalama
 OK, I have it. What do you want me to do with it?

1:09 P.M.
Koji Higa
 Can you scan the schedule and attach it to an e-mail? I'll print it later from my hotel so I'll have the meeting details for the new authors who have signed contracts with us.



1:11 P.M.
Sue Kalama
 No problem.

1:12 P.M.
Koji Higa
 Thanks!

149. At 1:03 P.M., what does Ms. Kalama mean when she writes, "Absolutely"?
- (A) She is happy that Mr. Higa contacted her.
 (B) She is willing to assist Mr. Higa.
 (C) She is certain that Mr. Higa is correct.
 (D) She is leaving her meeting now.

150. For what type of business does Mr. Higa most likely work?
- (A) A publishing company
 (B) A hotel chain
 (C) A travel agency
 (D) An office supply store

Questions 151-152 refer to the following document.

	Browning's Shoe Repair		
Order number: VG12983		Drop-off date: November 5	
Customer: Janice Goldblatt		Contact number: (873) 555-0143	
Shoe description Style: Lady's dress shoe Size: 7 Color: Black			
Requested repair: Fix broken heel		Ready by: November 14	
Repair assigned to: Jack Burris			
Notes: Apply 10% frequent customer price reduction. Order will be picked up by Harry Silver.			

151. Who most likely is Mr. Burris?
- (A) Ms. Goldblatt's assistant
 (B) A department store salesperson
 (C) An employee at Browning's
 (D) A delivery person

152. What does the document indicate about Ms. Goldblatt?
- (A) She is ordering a new black dress.
 (B) She will receive a discount.
 (C) She will visit Browning's on November 14.
 (D) She is attending a special event on November 5.

Go on to the next page. →

Questions 153-154 refer to the following e-mail.

From:	Anton Bremen, Production Manager
To:	Andrea Lang, Director
Re:	Production cost outline
Date:	November 3

Dear Ms. Lang:

Please see the requested breakdown below. The proposed electronic truck line will be made of parts produced by our own factories unless otherwise noted. They will be appropriate for children over the age of five and controlled by small handsets. Though this is not my area of expertise, I personally envision this product selling well through department stores. Once you consider the estimated outlay, I hope we can organize a meeting to decide on the project's feasibility and next steps.

Gravitate Play, Inc., Toy Truck Planned Production Cost Outline	
Arizona Factory: 1,000 units	
Texas Factory: 2,000 units	
Cost per unit	
Plastic Casing	= \$1.50/unit
Rubber Wheels	= \$2.00/unit
Electronics	= \$5.00/unit
Cardboard Packaging (Devised and fabricated by supplier Promo Art)	= \$0.20/unit
In-house labor (0.25 hours/unit)	= \$3.80/unit
Total Direct Cost/Unit	
Direct Cost	\$12.50/unit × 3,000 units = \$37,500.00
Total Indirect Overhead	= \$12,500.00
Total Production Costs	= \$50,000.00

Best Regards,
Anton Bremen, Production Manager
Gravitate Play, Inc.

153. Why is Mr. Bremen writing the e-mail?
- (A) To ask for a review of proposed costs
 - (B) To report a problem with product pricing
 - (C) To argue for increasing an existing budget
 - (D) To support a bid from a product manufacturer

154. What is indicated about the product packaging?
- (A) It is decorated with colors appropriate for children.
 - (B) It is made from recycled department store packaging.
 - (C) It is designed and produced by an outside vendor.
 - (D) It is an important component of the end product.

Questions 155-157 refer to the following article.

New Tasteemix Flavor a Big Hit

By Deepanjali Jaddoo

PORT LOUIS (2 February) — Three weeks ago, Helvetia Food Industries (HFI) announced the introduction of a new flavor of its popular Tasteemix breakfast cereal—coconut cream. — [1] —. HFI also announced that the product would be available for a limited time only, sending Tasteemix enthusiasts from Argentina to Zambia into a buying frenzy.

All six major grocery distributors here in Mauritius confirmed that they had received a large supply of coconut cream Tasteemix shortly after the new product was introduced

on 8 January. — [2] —. Both wholesalers expected it to be gone by the end of the day.

"HFI's current campaign is reminiscent of the one it waged four years ago when it introduced its strawberry-cinnamon cereal," said Bina Perida, a professor of marketing at Port Louis Business College. "Then, as now, HFI announced a product as being offered for a limited time only, resulting in that item's rapid disappearance from shelves in grocery stores across the globe." — [3] —.

On 5 April, HFI's accountants will review the company's first-quarter earnings. Based on the initial sales, market watchers are confident that HFI's expectations will be met. — [4] —.

155. What is indicated about Tasteemix cereals?
- (A) They are distributed internationally.
 - (B) They are made in a factory in Mauritius.
 - (C) They are HFI's main source of revenue.
 - (D) They were first marketed four years ago.
156. What is reported about HFI?
- (A) It has no more Tasteemix cereal in stock.
 - (B) It hired a consulting firm to do its accounting.
 - (C) It expects this year's earnings to be better than last year's.
 - (D) It previously offered a product for a limited time only.

157. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?
- "Yet as of yesterday morning, only Vendibles and Foodiverse reported that they had any of the item left in stock."
- (A) [1]
 - (B) [2]
 - (C) [3]
 - (D) [4]

Go on to the next page. →

Questions 158-160 refer to the following memo

MEMO

Date: May 15

We would like to announce the upcoming retirement of Ken Esser. Mr. Esser began his 30-year career here at The Terra Fund as a wildlife ranger in the California Wildlife Park. He has held seven different positions, eventually becoming the general director of conservation for all West Coast Wildlife Parks. He has been in this position for the past 15 years, leading with vision and commitment. Now at the age of 65, he is leaving us for a well-deserved retirement.

The board of directors has voted to give him a Lifetime Achievement Award and will present him with a commemorative plaque at the staff meeting next Friday. Following the staff meeting, we invite all employees to stay for a reception to honor Mr. Esser and his great contributions. If you would like to write a farewell note to Mr. Esser, please stop by Andrew Braun's office to sign a book that will be presented at the reception.

158. In what field does Mr. Esser work?

- (A) Youth education
- (B) Historical archiving
- (C) Nature conservation
- (D) Urban development

159. For how many years has Mr. Esser worked at The Terra Fund?

- (A) 7
- (B) 15
- (C) 30
- (D) 65

160. What will NOT be given to honor Mr. Esser?

- (A) A reception
- (B) An award
- (C) A book
- (D) A photo album

Questions 161-164 refer to the following online chat discussion.

Close X

Kato, Yuri [9:21 A.M.]:
Hello. I'd like an update on the Mondvale Road job. Are we still on schedule to begin on Monday?

Vega, Camila [9:22 A.M.]:
No, I'm afraid that there has been some delay in getting the fabric for the drapes and bed linens. It looks like we may be held up until Wednesday.

Kato, Yuri [9:22 A.M.]:
Have you communicated this to the client?

Vega, Camila [9:23 A.M.]:
Not yet. Richard is waiting to hear from the distributor first so that we can give the client a firm date. Have you heard from them yet, Richard?

Bremen, Richard [9:34 A.M.]:
I just got off the phone with them. It looks like everything will arrive on Monday afternoon, so we could actually begin the job on Tuesday.

Vega, Camila [9:35 A.M.]:
That's good news. I'll call the client this morning and let them know.

Bremen, Richard [9:35 A.M.]:
You should also remind them that we will begin working on the guest rooms first and work our way toward the lobby and first-floor public areas last. We'll send a large crew so the work can be finished quickly.

Kato, Yuri [9:36 A.M.]:
How long do you think it will take to complete the job?

Bremen, Richard [9:37 A.M.]:
We can probably be finished by Friday, as we originally planned.

Kato, Yuri [9:38 A.M.]:
Excellent. They're a new client with several locations and a high profile in the business community, so I want things to go smoothly. I'm sure there will be more work with them in the long run if all goes well.

161. What kind of business does the client most likely own?

- (A) A shipping company
- (B) A fabric manufacturing factory
- (C) A hotel chain
- (D) A design firm

162. When will the crew begin work?

- (A) On Monday
- (B) On Tuesday
- (C) On Wednesday
- (D) On Friday

163. What will Ms. Vega most likely do next?

- (A) Deliver a shipment of drapes
- (B) Organize a large work crew
- (C) Call the fabric distributor
- (D) Contact the client

164. At 9:38 A.M., what does Ms. Kato mean when she writes, "in the long run"?

- (A) She is pleased that the client is located nearby.
- (B) She is proud of her company's history of high-quality performance.
- (C) She believes that the work will be more expensive than expected.
- (D) She thinks that there could be additional work with the client in the future.

Go on to the next page. →

Questions 165-167 refer to the following instructions.

Perrybridge Office Furniture

Office Workstation Installation Manual

General Notes

- Always use the tools specified in the instructions when installing.
- Use eye protection when working with tools.
- Ensure that your work area is clean and clear of any potential obstructions to the installation.
- Wash hands before beginning the installation process.
- Parts weighing more than 15 kilograms are marked Heavy. Use two or more people when lifting or moving these items.
- Elements marked DS have one or more delicate surfaces. Handle these carefully to avoid scratching.
- If you have any questions, please see our Help section on perrybridgeoffice.com before contacting us through our online form. To receive the installation instructions in a language not available in this manual, please contact us at 497-555-0101.

165. What is described in the general notes?

- (A) How to connect cubicle walls
- (B) How to measure the office space
- (C) How to operate the required tools
- (D) How to prepare an area for installation

166. According to the instructions, what should people do before beginning to work?

- (A) Wash their hands
- (B) Make sure no parts are scratched
- (C) Record the weight of each part
- (D) Clean their tools

167. Why are people advised to call the listed number?

- (A) To order additional parts
- (B) To schedule a product installation
- (C) To report a defective product
- (D) To acquire a different version of the manual

Questions 168-171 refer to the following e-mail.

From:	<DDrabik@lowmaster.co.ca>
To:	<New Employees List>
Subject:	Welcome
Date:	May 28

The Lowmaster Toronto office is pleased to have such a promising group of new employees become part of our consulting team. Please review the company policies listed below and familiarize yourself with some important locations on our campus.

Personal computers may not be used to complete company work. If you need to work outside your offices in Dempsey Hall, visit the Information Technology Department to request a security-enabled laptop. Their office is located in the Russ Building in R-135.

The identification badges you received at orientation must be worn at all times; they provide access to the buildings on campus. If your identification badge is misplaced, contact the Security Desk immediately. The Security Desk is located in the Hadley Building in room H-290 and can be reached at extension 8645.

The cafeteria is located on the first floor in the Russ Building and is open until 2:30 P.M. The lounge in D-108 in Dempsey Hall is especially convenient for your breaks. Coffee, tea, juice, and light snacks are available in the lounge until 6:00 P.M. daily.

Brandt Library is located behind the Russ Building and can be accessed by way of the raised walkway connecting the two.

Finally, if you expect a package or important mail, you may notify the Shipping and Receiving Office at extension 8300 or stop by room R-004 in the basement of the Russ Building.

Sincerely,
Donald Drabik

168. What is the purpose of the e-mail?

- (A) To assign work spaces to employees
- (B) To explain employee compensation policies
- (C) To arrange a company meeting
- (D) To provide details to recently hired workers

169. The word "promising" in paragraph 1, line 1, is closest in meaning to

- (A) pledging
- (B) likely to succeed
- (C) suggesting
- (D) recently hired

170. Where is the Information Technology Department located?

- (A) In the Russ Building
- (B) In the Hadley Building
- (C) In Dempsey Hall
- (D) In Brandt Library

171. According to the e-mail, what is provided to all employees?

- (A) A mailbox
- (B) An approved laptop
- (C) An identification badge
- (D) A library card

Go on to the next page. →

Questions 172-175 refer to the following letter.

Orangedale Press
54 Thompson Street
Sausalito, CA 94965
www.orangedalepress.com

September 19

Mr. Richard Tomase
89 Moreland Drive
Portland, OR 97205

Dear Mr. Tomase:

We at Orangedale Press are delighted that you have agreed to work with us again on an update of your book *Global Traveling: A Consumer's Guide*. Rest assured that we understand the ongoing paradigm shift in our field and are pleased that we can amend your previous contract with us to account for these changes. — [1] —. Since the original *Global Traveling* received such a warm reception in its target markets, we want to ensure that the updated version faithfully meets the needs and expectations of both new and returning readers. This new version will include electronic editions of your book in order for it to be more easily distributed and bring in the widest possible audience. — [2] —. All other provisions of the previous contract will remain unchanged, except for the adjustment to your royalty fees as we discussed.

— [3] —. The updated agreement is enclosed. Please initial the marked paragraphs if you approve, and then sign and date it. I would appreciate it if you could return it to me by October 1. — [4] —. Also, if you have not yet returned the author information form that my assistant mailed to you, you can send that in at the same time.

Thank you for attending to this matter in a timely manner and for your great contributions to the field of travel publishing. We value our authors, and we are honored to continue licensing the books we publish in both traditional and emerging formats.

Please contact me if you have any questions or concerns at all.

With very best regards,

Kathryn Lloyd

Kathryn Lloyd
Director, Orangedale Press

Enclosure

172. Why did Ms. Lloyd send the letter to Mr. Tomase?

- (A) To request that he review a book
- (B) To inquire about an itinerary
- (C) To determine if he will sign some books
- (D) To explain a modification to an agreement

173. What did Ms. Lloyd send with the letter?

- (A) A revised contract
- (B) An author information form
- (C) An advance copy of a book
- (D) A collection of book reviews

174. The phrase "attending to" in paragraph 3, line 1, is closest in meaning to

- (A) planning to go to
- (B) discovering of
- (C) taking care of
- (D) being present at

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"A new chapter on travel in East Asia is also sure to draw much interest."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 176-180 refer to the following e-mail and document.

From:	Kana Saito <ksaito@kmail.com>
To:	Customer Service <CS@lantiauto.com>
Subject:	Request for information
Date:	September 16

To Whom It May Concern:


I currently lease a car from your company. However, I recently accepted a job in Memphis City, and I am going to start taking the bus. My lease agreement is number LA508. It is a month-to-month lease that automatically renews on the same day each month.

My new job starts on Tuesday, September 28, so ideally I would return the car to you on Monday, September 27. However, if the renewal date is earlier than that Monday, I would rather return the car at the end of the current month's contract and make other transportation arrangements until my new job starts.

Please let me know on what exact day of the month my lease ends and when I need to return the car.

Thank you

Kana Saito

 Lanti Auto			
List of Current Month-to-Month Lease Agreements			
Agreement Number	Car Model	Cost per Month	Final Contract Date for Each Month
LA502	Cartif	\$199	7
LA508	Sylvon	\$211	25
LA513	Thundee	\$159	28
LA519	Grayley	\$249	14

*For lease termination, cars must be returned by 4 P.M. on the final contract date. Otherwise, the lease will automatically be extended for one additional month.

176. Why did Ms. Saito send the e-mail?
- (A) To request a car rental
 (B) To resign from a position
 (C) To get information about a lease
 (D) To inquire about available parking

177. What is suggested about Ms. Saito?
- (A) She wants to sell her car.
 (B) She lives near a train station.
 (C) She has recently moved to a new city.
 (D) She currently drives to work.


178. What type of car does Ms. Saito drive?
- (A) A Cartif
 (B) A Sylvon
 (C) A Thundee
 (D) A Grayley

179. When should Ms. Saito go to Lanti Auto?
- (A) On September 7
 (B) On September 14
 (C) On September 25
 (D) On September 28

180. What is indicated about month-to-month agreements?
- (A) They may expire at 4 P.M. on the final contract date.
 (B) They are available for one year at most.
 (C) They all cost \$199 per month.
 (D) They include the cost of maintenance.

Questions 181-185 refer to the following Web page and e-mail.

http://www.Hardewickes.co.uk

 **Hardewicke's**
The finest musical treasures in London!

Explore and take home some of London's rich history. The artifacts are a window into the creative minds that make up London's musical spirit.

Our collection spans musical genres from rock and roll to opera, highlighting England's great artistic contributors. The store features artists from the 1800s to rising stars seen on television today.

Click on the links below to view some of our current products. Electronic checkout is available.

Records, CDs, Tapes: £10 and up

Songbooks, signed first-edition books: £15 and up

Apparel: £30 and up

Original artwork: £50 and up

Instruments: £100 and up

We have even more in our shop, and the best pieces are often bought before they make it to the Web site! For the full experience, please visit us.

From:	Sophie Calvert
To:	Hardewickes@londonloc.co.uk
Re:	Mark Peckham Item
Date:	February 1

To Whom It May Concern:

I have a guitar that was previously owned by Mark Peckham. I found your Web site and thought that Hardewicke's might be interested in purchasing it for resale.

The guitar was custom-made for Mr. Peckham by his close friend Elizabeth Dangerfield to celebrate the successful release of his first album. He took it on tour with him around the country as well as abroad. The guitar was purchased by my father at a charity auction hosted by Mr. Peckham 20 years ago.

Please let me know what your purchasing procedures are and whether you buy items up front or take a percentage of the transaction when you resell the item.

Thank you,

Sophie Calvert

181. What is NOT suggested about Hardewicke's?
- (A) It has items from many different years.
- (B) Its products represent numerous types of music.
- (C) It guarantees the lowest prices on records and songbooks.
- (D) It features products from English musicians.
182. What is indicated about Hardewicke's?
- (A) It was started by a musician.
- (B) It plans to host a performance by Mr. Peckham.
- (C) It advertises at concerts.
- (D) It sells items directly from its Web site.
183. What is the lowest price Ms. Calvert's item would most likely sell for at Hardewicke's?
- (A) £10
- (B) £30
- (C) £50
- (D) £100
184. What is suggested about Ms. Calvert?
- (A) She saw Mr. Peckham perform in England.
- (B) She owns an item made by Ms. Dangerfield.
- (C) She has previously worked with Hardewicke's.
- (D) She would like to make a donation to her father's charity.
185. What does Ms. Calvert ask about?
- (A) The price of an instrument she saw at the store
- (B) The procedure for renting a concert space
- (C) The process for selling items to Hardewicke's
- (D) The history of an item she wants to purchase

Go on to the next page. →

Questions 186-190 refer to the following list, schedule, and e-mail.

Books by James Trozelli

The History of Jeans
Where did it all begin? Trozelli visually chronicles the evolution of jeans through the centuries, from working wear to high fashion.

Look Past the Runway
Trozelli captures the creative process of some of the top designers from New York City to Paris. Spanning almost twenty years, the book is filled with Trozelli's photographs and shows what goes on in fashion houses before designs are ready for the runway.

Growing Into Clothes: My Story
An amusing memoir about growing up in the fashion world. Trozelli writes about his unconventional upbringing in New York City with parents who began as fashion models before launching their own design label.

Yards of Talent: A Decade of Style
A collection of Trozelli's images spanning a decade of fashion and revealing what was in style, what was out of style, and then what was back in style again.

http://www.btwradio.com

Home On-Air Schedule Audio Archive Sponsors

BTW Radio

Evening Programming, September 23

6:00—On the Table
Host Amanda Fry talks about the latest super foods; what they are, what they offer, and how best to prepare them. Featured recipes will be available on our Web site after tonight's show.

7:00—Candid Now
Host Britta Jung interviews photographer and author James Trozelli about what prompted him to write his latest book about his childhood. He shares stories about what it was like to grow up in the world of fashion.

8:00—Tech Talk
Host Lewis Pierce focuses on the latest electronics. He discusses products that are really innovative and useful and identifies those that are not.

E-Mail Message	
To:	listenercomments@btwradio.com
From:	cogilvie@sunmail.net
Date:	September 24
Subject:	Radio Interview

I discovered BTW Radio over 20 years ago and have been a regular listener of your evening programming for at least a decade. I just want to say how much I enjoy your newest offering. I've been interested by many of the authors that have been featured on the show so far, but last evening's guest was especially entertaining. I remember James from when he was a little boy. I worked with his parents when they lived in New York, and I recall seeing James in his parents' studio most days after he got out of school. I was surprised to learn that he has written about his childhood, and I look forward to reading his new book.

Thank you for the excellent program.

Calista Ogilvie

186. What is one common feature in all of Mr. Trozelli's books?
- (A) They contain fashion photographs.
(B) They focus on famous models.
(C) They are set in New York City.
(D) They follow events over multiple years.
187. What book did Mr. Trozelli discuss on BTW Radio?
- (A) *The History of Jeans*
(B) *Look Past the Runway*
(C) *Growing Into Clothes: My Story*
(D) *Yards of Talent: A Decade of Style*
188. What is indicated about *Candid Now*?
- (A) It is broadcast every morning at 7:00.
(B) It was recently added to BTW Radio.
(C) It is hosted by Amanda Fry.
(D) It was moved to a new time.
189. In the e-mail, the word "regular" in paragraph 1, line 1, is closest in meaning to
- (A) orderly
(B) typical
(C) frequent
(D) complete
190. What is probably true about Ms. Ogilvie?
- (A) She has worked in the fashion industry.
(B) She has interviewed Mr. Trozelli.
(C) She was featured on *Tech Talk*.
(D) She hosts a radio program.

Go on to the next page. →

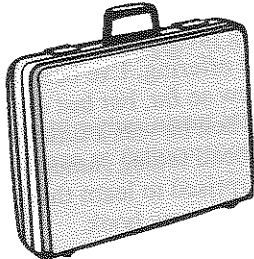
Questions 191-195 refer to the following product information, online review, and response.

https://www.harrisudlow.com/wayfarer200

Harris Ludlow

[Home](#)
[Place Order](#)
[Products](#)
[Customer Service](#)
[Contact Us](#)

Size	Price
50 cm (carry-on)	\$145
60 cm	\$179
70 cm	\$225
Complete set	\$515



Colors: Classic Black (coming soon—Ocean Blue)

Details:
Designed for hard use, the Wayfarer 200 luggage set features three pieces that are both lightweight and durable.

- Expandable central pockets
- Four rotating wheels
- Easy-opening, tight-sealing clasps

https://www.harrisudlow.com/wayfarer200/reviews

April 18

I frequently travel for business, often carrying fragile samples with me on the plane. Most carry-ons these days are soft-sided, so it was a relief to find something that offers adequate protection. I've been mostly happy with the carry-on, but the larger bags have caused some problems. My black cases look so similar to everyone else's that other travelers have almost taken them by mistake! More variety would be nice.

I also have some reservations about the mechanical elements of this set. In particular, the retraction mechanism of the wheels appears so delicately constructed as to be in danger of collapse.

Asina Amorapanth

https://www.harrisudlow.com/wayfarer200/messages

April 20

Dear Ms. Amorapanth,

We're sorry to hear about your trouble with our product. As a result of feedback like yours, we've introduced a new color option. If you contact us at customersupport@hiluggage.com, we'll send you, in our attractive new color, a duplicate of the large suitcase to complement your Wayfarer 200 set. Note that this gift will be sent to you after you verify that you posted the April 18 review.

We also hear your concerns about our luggage components. Rest assured that our lightweight mechanism has been proven to withstand years' worth of rough treatment, retracting and extending smoothly over 10,000 times under stressful conditions in our laboratories.

Damien Cosme, Harris & Ludlow customer service

191. What does Ms. Amorapanth write about her luggage?
- (A) She likes the color.
(B) The cases are too large.
(C) She purchased the bags recently.
(D) The carry-on protects her samples.
192. In the review, the word "reservations" in paragraph 2, line 1, is closest in meaning to
- (A) arrangements
(B) concerns
(C) experiences
(D) features
193. What does Mr. Cosme offer to Ms. Amorapanth?
- (A) A full set of blue luggage
(B) A full set of black luggage
(C) A large blue suitcase
(D) A small black suitcase
194. What must Ms. Amorapanth do in order to receive a gift from Harris Ludlow?
- (A) Prove that she is the author of a product review
(B) Complete a survey about new products
(C) Retract negative feedback given on a Web site
(D) Send a package containing a defective suitcase
195. What does Mr. Cosme indicate about the wheels of the suitcases?
- (A) They have been thoroughly tested.
(B) They have been redesigned to roll more easily.
(C) They are as small as possible for the size of the suitcase.
(D) They are less noisy than those of previous models.

Questions 196-200 refer to the following notice, e-mail, and article.

Attention Everyone: Group Photo This Saturday

Exciting news—*Tasty Bites Magazine* will be featuring our restaurant in an article about Dublin's best dining establishments! They have arranged for one of their photographers to photograph us on Saturday, 4 June, at 10:00 A.M., before preparations for the day begin.

All employees will be included, so please plan to come in a bit sooner than scheduled on Saturday morning wearing your uniform. The session will take 30 minutes.

We have achieved so much since we opened, and you should all be very proud of this recognition.

To:	Herman Keel <hkeel@bentonsidebistro.net>
From:	Hilary Seaton <hseaton@hbsphotography.com>
Date:	Wednesday, 1 June
Subject:	Saturday Photography Appointment

Dear Mr. Keel,

I am writing to confirm your group photography session at 10:00 A.M. on Saturday. As discussed, this photo shoot will take place at your restaurant, and I will photograph your staff along the wall in the main dining hall. You mentioned that your waitstaff will need to start getting ready for the day at 10:30 A.M., and that should not be a problem. The shoot should be finished by 10:30 A.M.

Please let me know if you have any questions. Otherwise I will see you on Saturday!

Hilary Seaton
HBS Photography

Bistro Pleases

Enter Bentonside Bistro any day for lunch or dinner, and you'll hear the sounds of clinking forks and chattering patrons. "That's the sound of happy diners," says Herman Keel, the restaurant's owner.

Opened two years ago, the bistro has exceeded expectations. The menu features traditional Irish dishes prepared by chef Deirdre Hanrahan. She notes, "We choose ingredients that are at the height of summer, fall, winter, and spring, and showcase these on our menu."

On a recent Wednesday afternoon, Jacinta Coelho, a visitor from Brazil, was dining at the bistro. "I can't get over the

freshness and homemade taste!" exclaimed Ms. Coelho. "It's like the chef went outside and selected the ingredients just for me."

Bentonside Bistro is located at 1644 Bentonside Road and is open Tuesday through Saturday from 11:30 a.m. to 9:00 p.m. The interior is painted in bright shades of blue reminiscent of the ocean, with a rotating gallery of artwork adorning the walls. The staff is friendly and the delicious food is reasonably priced. Reservations are not required.

By Declan Mulroney, Staff Writer

196. Who most likely posted the notice?

- (A) Ms. Seaton
- (B) Mr. Keel
- (C) Ms. Hanrahan
- (D) Mr. Mulroney

197. What are employees instructed to do on June 4?

- (A) Arrive earlier than usual
- (B) Attend an awards banquet
- (C) Be interviewed for a newspaper article
- (D) Discuss locations for a photo shoot

198. What is indicated about the waitstaff?

- (A) They have been featured in *Tasty Bites Magazine* more than once.
- (B) They will be photographed against a blue background.
- (C) They take turns working the morning shift.
- (D) They wear brightly colored uniforms.

199. What is true about the Bentonside Bistro?

- (A) It is open every day for lunch.
- (B) It has recently changed ownership.
- (C) It specializes in Brazilian cuisine.
- (D) It revises the menu seasonally.

200. What does Ms. Coelho say about her meal?

- (A) She is impressed with the quality of it.
- (B) She would like to prepare one like it at home.
- (C) She saw it featured in a magazine.
- (D) She thought it was reasonably priced.

Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.